



CIRQUE DU SOLEIL.

GROUP TICKET SALES CONTRACT **ATTN:** _____

Group & Contact Information

Group Name: _____

Name of Group Contact: _____

Daytime Phone: _____ Evening Phone: _____

Cell Phone : _____ Fax : _____

Email for confirmation: _____

NAME OF PERSON PICKING UP TICKETS: _____

Performance & Ticket Information – Ticket requests are subject to availability
Performing -Tuesday through Saturday 6:00 pm and 9:00 pm- Dark Sunday and Monday

Show Date: _____ Showtime: _____

Price Category: _____ Total number of tickets: _____

Adults (ages 10 +): _____ Children (3 -9 years): _____

Payment Information -Address and Signature field required for all payments-

Company Check _____

Credit Card Number: _____

Credit Card type: _____ Expiration Date: _____

Name as it appears on Credit Card: _____

Billing Address: _____

City: _____ State: _____ Zip Code: _____

Cardholder's Signature: _____

- Credit cards will be charged once this form and the Policies & Procedures Agreement have been submitted and ticket availability has been confirmed.
- Payment via Company Check is required within 5-7 business days upon submission of this form.
- Once a payment has been submitted, no alternate forms of payment will be accepted.

Who may we thank for your referral? _____

Is your group attending a convention or meeting while in **Orlando**? YES _____ NO _____

If yes, which convention or meeting? _____



GROUP SALES POLICIES & PROCEDURES AGREEMENT

Reservation & Payment Policies

- A group consists of 12 or more adult tickets. Seat locations are subject to availability at time of reservation. Seats will not be held without payment. A service fee of \$5.00 per ticket is automatically added by our internal ticket system to orders submitted for less than 12 tickets.
- All tickets are subject to the Orange County, Florida Tax rate of 6.5%.
- Tax exempt certificates and a valid photo ID must be submitted in conjunction with the group sales contract to be considered.
- Accepted forms of payment are credit card or company check. Credit cards will be charged upon submission of the Group Ticket Contract. Cashier's and Certified checks cannot be accepted.
- Company Check payments must be received 5-7 business days from submission of Group Ticket Contract. Company Checks will not be accepted less than 45 days prior to the show date. Company Check payments are to be made payable to **Walt Disney World®**, and must be mailed by courier (i.e. FED Ex, UPS etc.) to the following address:

Cirque du Soleil Box Office
Attn: Laura Tirado
1478 East Buena Vista Dr.
Lake Buena Vista, FL 32830

Initial: _____

Order Cancellation & Modification Policies

- Any revisions to authorized pick up names and ticket collection times must be received no later than 7 days prior the performance in writing via fax or email.
- Any request for additional seating is based on availability and is not guaranteed.
- **All group ticket orders are considered final sales; no refunds or exchanges.**

Initial: _____

General Group Sales Policies

- All ages are permitted to attend **La Nouba**; Children 3 years and older are required to have a ticket for entry.
- Appropriate attire is required; No swimwear; Shoes are required.
- The Buyer shall have distributed all tickets to guests in advance of the performance.
- No general admission seating shall be permitted.
- Seating begins 30 minutes prior to each performance; all guests must be in their seats no later than 15 minutes prior or their seat locations will not be guaranteed.
- The use of any recording devices and cameras is strictly prohibited.
- The Buyer shall not in any way, resell or distribute the tickets to any party in exchange for any consideration whatsoever.
- The Buyer shall not use the names, logos and other trademarks of **La Nouba** any other related corporation of *Cirque du Soleil* for any purpose without prior written approval.
- The Buyer shall not be entitled to carry on any "public" promotion for the distribution of the tickets through any media whatsoever, including, without limitation, print, billboards, posters, internet, television or radio.

- Subject to prior written approval from *Cirque du Soleil*, the Buyer may be permitted to promote the distribution of tickets by any "non-public" means normally used by the Buyer for the promotion of its activities, including private mailing.
 - The Buyer shall not be entitled to distribute any gifts or other products on the site of the show, with the exception of *Cirque du Soleil* licensed merchandising products.
 - The Buyer agrees not to carry on any commercial or lucrative activity on **Walt Disney World® Resort** property.
- Initial: _____

Ticket Pick-up Procedures

- Photo identification and Group Confirmation Form must be presented at the **La Nouba** Box Office.
- Tickets will only be released to the authorized person(s) listed on the Group Confirmation Form.
- Tickets must be picked up no later than **4pm** the day of the performance, unless prior arrangements are made.
- *Cirque du Soleil* and/or **Walt Disney World®** will not be responsible for any lost, stolen or misplaced tickets.
- **La Nouba Box Office hours are 11:00 a.m. to 11:00 p.m. Monday through Sunday.**

Initial: _____

All Terms Accepted and Agreed:

Name _____ Company _____

Group Name _____

Signature _____ Date _____

Upon completion:

1. Please fax all signed copies to: **La Nouba Group Sales** at **(702) 352-0235**

Cirque du Soleil Group Sales Contact Information

La Nouba Group Sales
Phone: (702) 352-0197 or 1 866-353-5625
Fax: (702) 352-0235
orlando.sales@cirquedusoleil.com

Group Sales Hours
Monday - Friday 9:00 a.m. to 5:00 p.m.
(Pacific Standard Time)
Closed weekends and holidays